



City of Hastings Parks & Recreation

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Welcome to the Hastings Family Aquatic Center and congratulations on your purchase of your season pass, gift card, or punch card. Below are the policies regarding cards for the current season.

Season Pass ID Card

Your season pass ID card **MUST** be presented each time you want to enter the facility. This card is verification that you have purchased a season pass for the current year. If this card is lost or stolen, immediately report it to the Facility Manager and you will be issued a new card for a \$5.00 replacement charge. Your lost or stolen ID card will be cancelled. Your season pass ID card expires at the end of the current year.

Gift Card

We now offer gift cards. There is no need to carry around cash – just load your season pass, punch card, or gift card with any dollar amount and redeem for daily admission, concession items, sunscreen, or other items the Hastings Family Aquatic Center has for sale. You won't have to worry about depleting your card at the end of the season as gift cards are good from year to year and your balance will carry over to the following year. You can add to your card at the Hastings Family Aquatic Center. Your card must be presented each time you want to use it for a purchase. You will receive a receipt that displays your remaining balance after each purchase. The Hastings Family Aquatic Center is not responsible for lost or stolen cards and gift cards, including the funds remaining on the card, will **NOT** be replaced.

Punch Cards

Not sure if you will use a season pass? Purchase a punch card! Punch cards can be loaded with a minimum of 10 punches and may be used for daily admission to open swim, family swim, tons of tots, or lap swim. You **MUST** present your card at each admission and you will receive receipt that displays your remaining balance. Lost or stolen punch cards should be reported immediately and the Hastings Family Aquatic Center staff will attempt to recover any unused punches. Please be aware that it may be impossible to track lost or stolen punch cards and therefore if your card is lost or stolen, you may forfeit all remaining punches. All punches **MUST** be used by the closing date of the current year. Punches **CANNOT** be carried over for the following season.

In the event that you must report lost or stolen cards, the Hastings Family Aquatic Center will require photo ID prior to replacing any season pass ID cards or punch cards.

If you have any questions about your ID card, please contact the Facility Manager at 651-480-6179.