Everbridge Call Message 9.23.2018

City Water Update: The system has been chlorinated to recommended levels and we are beginning the process of flushing the lines to clear the chlorine out of the water system. Affected residents may notice temporary reductions in water pressure. This activity will continue throughout the day and into this evening until the water ready to sample for additional testing. Cub Foods has generously agreed to donate a semi-truck of water for affected residents. We will begin distribution at 2 p.m. at the Cub Foods parking lot and distribute until the truck is empty. Residents may still use their own tap water as long as they follow the boil water advisory. Please listen for updates on KDWA radio AM 1460 or on our website or social media pages.

Cub Foods

Mike Harris

Start at 2 p.m.

Gallon jugs of water. Take reasonable amount.

All Current News

Water Advisory Updates 9/23/18

Post Date: 09/23/2018 12:06 PM

Water Advisory Updates: Sunday, Sept. 23

Cub Foods Donates Water to Affected Residents

Cub Foods has generously agreed to donate a semi-truck load of water to residents who live in the affected area. We will begin distribution at the Cub Foods parking lot at 2 p.m. today, Sunday, Sept. 23. This is only for those who live in the affected area. Please take only what you need for your household consumption. We will distribute until the truck runs out. It is still safe to use your household water as long as you follow the boil water advisory guidelines. Thank you to Cub Foods for stepping up to assist the community!

Chlorination Complete, Flushing Underway

The chlorination process is now complete and flushing is underway to clear the lines. This will happen throughout the day and into the evening today. Residents in the affected area may notice a loss in pressure during this process. This will be temporary.

Help a Neighbor!

We have worked diligently in the last 24 hours to inform residents of the situation. We are using our website, social media including Facebook and Twitter, our local media partners including KDWA AM 1460, Hastings Community TV, and the Hastings Star Gazette. We also utilized the Dakota County Communications Emergency Notification System to directly call affected residents with the information. All land lines will receive a call, plus those who have registered their cell phones in the system. However, we know that some people may have missed the information. Please reach out to your neighbors, especially the elderly, who may not have heard about the Boil Water Advisory. All information is available on the web page we have created: www.hastingsmn.gov/water AND hard copies of the map and Frequently Asked Questions are available at the front door of City Hall.

Next Steps

When the flushing of the lines is completed and all chlorine has been removed from the system, we will work with the Minnesota Department of Health officials to sample the water for testing to ensure that all bacteria is gone from the system. We are expecting to have the first set of results within 48 hours. We will keep you informed as the process continues.